

# STUDENT SUPPORT SERVICES STUDENT AGREEMENT

## Rights and Responsibilities

*The Student Support Services Program (SSSP) is a federally funded comprehensive support service designed to provide academic assistance and advising, personal counseling and cultural enrichment opportunities for eligible undergraduate students at the University of Delaware. The goals of the program are to help students maintain good academic standing, persist in college, and graduate with a baccalaureate degree.*

### SECTION I: Rights

As a Student Support Services participant, I have a right to the following services and academic support throughout my tenure at the University of Delaware as long as I meet the responsibilities described below.

- 1. Academic, Personal, Financial and Career Advising**  
Services to help me complete my college program.
- 2. Academic Support and Assistance**  
Study skills and related workshops for learning strategies, time management, and other academic skills development.
- 3. Free Tutoring**  
Group tutoring, and individual tutoring as needed.
- 4. Monitoring of Academic Progress**  
Monitoring to ensure that I remain in good academic standing and make progress toward a baccalaureate degree.
- 5. Educational and Student Development Workshops**  
Workshops that will facilitate my personal, career and educational development.
- 6. Cultural Activities**  
Activities that will help to create a strong sense of community within the program and provide me with opportunities to experience local and regional cultural events.
- 7. Personal Support and Advocacy**  
Intervention on my behalf should I find myself in academic, financial or personal difficulty.
- 8. Referrals**  
Referrals to other campus and community agencies when appropriate.

### SECTION II: Responsibilities

As a Student Support Services participant, I am responsible for adhering to the following requirements of the University of Delaware Student Support Services Program:

- 1. Academic Check-In**  
I agree to meet with the SSSP staff a minimum of two times per semester for academic advising, follow-up and other issues that may arise during my time at the University of Delaware.
- 2. Peer Mentoring**  
During my first year in SSSP, I will actively participate in the Peer Mentoring Program by responding to telephone calls and e-mails from my assigned mentor. I agree to meet with him/her in a face-to-face appointment at least once during my first and second semesters.
- 3. Student Support Plan**  
I will follow SSSP staff recommendations for tutoring and other academic and student development activities that will help to maximize my success at the University of Delaware. This includes participation in workshops and responding to faculty, staff and peer mentors.
- 4. School Advising**  
I agree to meet with my assigned school/faculty advisor at least once per semester in order to meet the requirements of my academic program.
- 5. Probation**  
I understand that if I am placed on probation by the University (below 2.0 cumulative GPA), I will meet with SSSP staff and will follow their recommendations as outlined in the Academic Success Action Plan.

I agree to comply with the above rights and responsibilities in order to be an active SSSP participant. If I do not fulfill the above responsibilities, the free services that I receive will be discontinued, and I will forfeit my place in the program. I understand that my records will be treated confidentially by program staff.

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Student's signature

Date

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SSSP Staff's signature

Date